



INFORMATION FOR PARENTS

CONCERT TIMES

Venue doors open at **6pm**. Concerts starts **7pm** and finishes **8.45pm**.

Please arrive in good time for increased entrance security.



PARKING

On site Venue Parking can be purchased in advance. Parking spaces are booked and fill up fast - don't delay. Spaces are priced at £17.50 and can be booked via the venue website.

<https://www.utilitaarenasheffield.co.uk/plan-your-visit/directions>

TICKETS

We recommend that you make a note of the block, row and seat numbers of your tickets in case they are lost. Should they be lost, the arena will void the original/s and re-issue new tickets.

If you require additional tickets, please visit the Young Voices website. When the box office opens, a link will be available for you to order additional tickets, subject to availability.

MERCHANDISE

Programmes are available to purchase on the night. Your school will be listed in the programme. Other merchandise can be purchased at the arena stands or on the online shop, <https://shop.youngvoices.co.uk/>

VENUE FOOD AND BEVERAGE OUTLETS

The venue operates a cashless system.

VIDEO CAMERAS

Video equipment and SLR cameras with removable large lenses are prohibited in the arena. Please bring binoculars so you can spot your child in the choir.

END OF SHOW

Please make your way to the exits as soon as the concert has finished.

POST CONCERT - CHOIR CHILD COLLECTION

Collecting your child from school:

We highly recommend you meet your child back at their school, this is the safest option and will avoid a long wait at the end of the concert.

Collecting your child from the arena:

If you are collecting your child from the arena after the concert has finished you must arrange this with the teacher in charge.

Parents are asked to leave via the **BLUE** and **RED** doors.

The concourse areas must be clear before any choir is dismissed so please leave as soon as you can.

- After exiting the building - walk around the outside of the building to **CHILD COLLECTION POINT** outside Box Office and form a queue.

Please follow the instructions of the assisting security.

There is **NO ENTRY TO PARENTS** on the outside upper concourse, this will be a safe zone for choir children only.

For information about the concert visit: [youngvoices.co.uk](https://www.youngvoices.co.uk)

